

**Thank you for choosing to book with Spring Bank House Bed and Breakfast.
We look forward to welcoming you.**

When you make this booking you are entering into an agreement with us. Please read our terms and conditions of booking below.

Prices:

The price includes accommodation and breakfast as defined on booking. We accept the following forms of payment: cash, bank transfer, Debit/Credit card (not American Express) (A £2.00 surcharge for credit cards).

Cancellation Policy:

If you need to cancel please contact us immediately. A non-refundable deposit of £20.00 per night is taken on booking to secure the room.

Damages and Breakages:

Please take care with our accommodation. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

Wedding Guests:

Please note that unfortunately we do not accept bookings from guests who are attending weddings. If you have made a booking with us and are attending a wedding please contact us immediately and we will assist you to find alternative accommodation.

Arrival:

Rooms are available from 15.00, if arriving after 20.00 or if delayed please let us know your estimated arrival time.

Departure:

Please be ready to leave your accommodation by 10.00am on the day of departure.

Liability:

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles/cycles in our (car park or garage) or possessions, unless proven to be caused by a negligent act by ourselves or contractors whilst in the course of our employment.

Non-availability:

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Pets:

Sorry no pets (Assistance dogs only)

Smoking:

Spring Bank House is a non-smoking property.